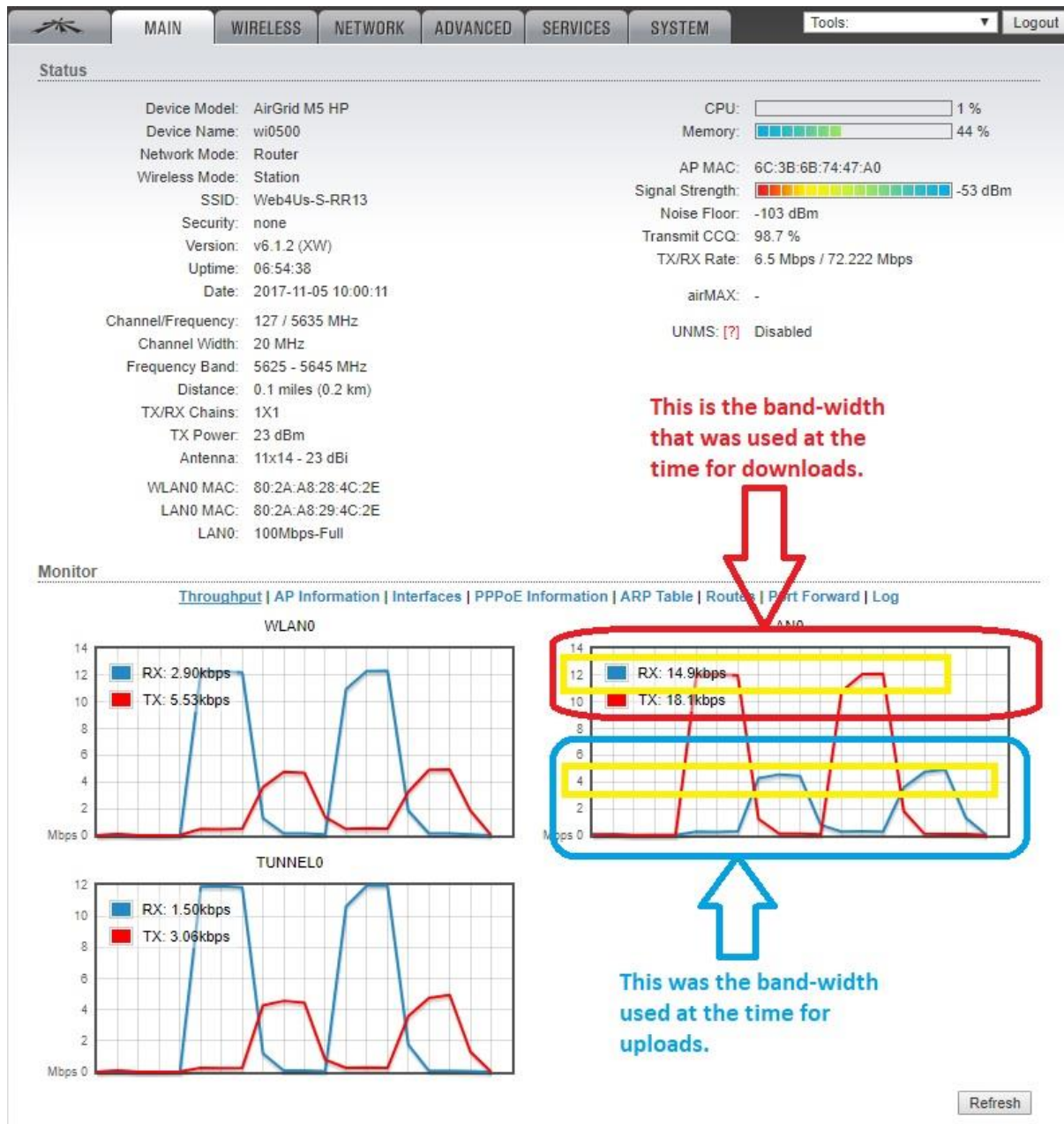


You can monitor your connection utilization yourself in "real-time" by following the next few steps:

1. Open your web-browser.
2. Type the following IP address in the browser: 192.168.1.15:81 and press "Enter"
3. Type in the username and password
Username: Client
Password: @Client
4. Click "Login"
5. See the image below, and see what your current bandwidth-utilization is.



*** You can see that my max. download at the time was 12Mb/s as is highlighted in yellow.

*** You can see that my max. upload at the time was 4Mb/s as is highlighted in yellow.

6. Please monitor as shown above, to see what is happening at the time when the problem occurs.
7. Upload this screenshot to our ticket system if you are not clear what yours mean, and we will be glad to assist with explaining what happened at that time.

